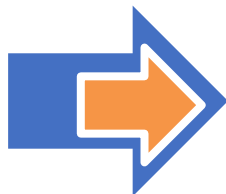


Otamatea High School - International Students

What to do if you have a problem or a complaint?

Problems
with host
family?



Talk to the
International
Student Director



International Student
Director: [Ms Miranda Tindill](#)
Room: B2
Phone: 022 0866 440
Email:
international@otamatea.school.nz



Problems
with other
students?



If you are having a
problem in your class,
talk to your **teacher**.

Talk to the
**International Student
Director** if you cannot
reach a solution
through your teacher.



No solution?
Talk to the principal



School Principal
[Mr Todd Malcolm](#)
ROOM: Main Office
Phone: 0800 682 628
Email:
todd.malcolm@otamatea.school.nz



School not helping?
Contact NZQA



Contact NZQA

*If you are not satisfied by the outcome of
our complaints process, you may notify
the New Zealand Qualifications
Authority (NZQA).*

*Please refer to the [NZQA website](#) for
more information on their role and
process.*

*You may also be able to take your
complaint to [Study Complaints](#) – a
dispute resolution provider specialising
in supporting international students in
resolving disputes with their school*

